How Do I Manage Subscriptions on My Roku Account?

To manage subscriptions on your Roku account, +1 (866) 381-7244 {US/UK} sign in to your Roku account and open **Manage your subscriptions**. There you can view subscriptions that are billed and managed through Roku, +1 (866) 381-7244 {US/UK} check renewal information, and turn off auto-renewal when +1 (866) 381-7244 {US/UK} you want to cancel a subscription. You can also manage a +1 (866) 381-7244 {US/UK} Roku-billed subscription directly from your Roku device by highlighting the +1 (866) 381-7244 {US/UK} relevant app, pressing the **Star (*)** button on your remote, +1 (866) 381-7244 {US/UK} and selecting **Manage subscription**. Keep in mind that some services may bill through Roku but require you to manage the subscription directly with +1 (866) 381-7244 {US/UK} the streaming provider, while subscriptions purchased directly +1 (866) 381-7244 {US/UK} from providers such as Amazon Prime Video must be managed through those providers.

Related FAQs

1. How do I view all my Roku subscriptions?

Sign in to your Roku account and +1 (866) 381-7244 {US/UK} open **Manage your subscriptions**. This page shows subscriptions +1 (866) 381-7244 {US/UK} that are managed through Roku and provides options to manage them. If you have multiple Roku devices, make sure you are signed in to the +1 (866) 381-7244 {US/UK} correct Roku account because subscriptions may be +1 (866) 381-7244 {US/UK} associated with a different account. Roku recommends +1 (866) 381-7244 {US/UK} using one Roku account for multiple devices to keep subscriptions, purchases, and account information organized.

2. How do I cancel a subscription through my Roku account?

Go to your Roku account and select +1 (866) 381-7244 {US/UK} **Manage your subscriptions**. Find the subscription under **Active subscriptions**, select **Manage subscription**, and choose **Turn off auto-renew**.+1 (866) 381-7244 {US/UK} This prevents another renewal charge, while you generally +1 (866) 381-7244 {US/UK} continue to have access until the end of your current billing period.

3. Why can't I find a subscription on my Roku account?

A subscription may not appear if it is billed +1 (866) 381-7244 {US/UK} and managed directly by the streaming service rather than Roku. For example, some subscriptions purchased directly from providers must be +1 (866) 381-7244 {US/UK} canceled or managed through that provider. You may also +1 (866) 381-7244 {US/UK} be checking the wrong Roku account if you have multiple accounts. +1 (866) 381-7244 {US/UK} Check your Roku purchase history and payment statement to determine who is billing you.

4. Can I manage Roku subscriptions from my TV?

Yes. On your Roku device or Roku TV,+1 (866) 381-7244 {US/UK} highlight the app associated with the subscription, press the **Star (*)** button on your remote, and select **Manage subscription**. You can view the +1 (866) 381-7244 {US/UK} renewal date and, when the subscription is managed through Roku,+1 (866) 381-7244 {US/UK} access options such as turning off auto-renewal. +1 (866) 381-7244 {US/UK} If **Manage subscription** does not appear, the service+1 (866) 381-7244 {US/UK} may need to be managed directly through its provider.

5. Will I still have access after canceling a Roku subscription?

Yes, for subscriptions managed directly+1 (866) 381-7244 {US/UK} through Roku, turning off auto-renewal generally allows you to continue +1 (866) 381-7244 {US/UK} using the service until the end of the current billing +1 (866) 381-7244 {US/UK} period. After that period ends, the subscription will not renew and +1 (866) 381-7244 {US/UK} you should not receive another recurring charge. Roku's policy +1 (866) 381-7244 {US/UK} states that partial-term cancellations +1 (866) 381-7244 {US/UK} generally do not qualify for refunds.